




Information Communication Technician


Apprenticeship - Level 3

If you're the person everyone turns to when their tech isn't working or you love figuring out how things work behind the scenes, this apprenticeship could be a great fit!

Whether you're passionate about solving problems, fascinated by technology, or love the idea of keeping systems running smoothly, a career as an Information Communication Technician could be the perfect path for you.



 +44 (0)333 444 0036

 www.pro-app.co.uk

Why Pro Apprenticeships?

We do things differently!



About Us

Pro Apprenticeships are a multi award-winning and Ofsted Outstanding Apprenticeship Training Provider.

Established in 2016, we set up with the aim of creating life-changing opportunities for people and helping businesses grow through the development and retention of motivated, driven staff.

Why us?

We are good at what we do, really good at what we do! We have industry-leading tutors and a network of employers that allows us to stay on top of the ever-changing technology and business landscape.

Be it latest marketing, software and business trends, we always deliver outstanding training.

You can trust us



We Are Learner Focused

Our support and training is always tailored to your specific needs.



100% First Time Pass Rate

Our industry leading tutors will help you pass with flying colours.



87% Distinction Rate

We'll help you to achieve the very best that you can!



We Are Best In Class

We are one of a select few providers to be rated **Outstanding** by Ofsted.

Information Communication Technician

Level 3 Apprenticeship

Overview

As an Information Communication Technician you'll support and manage an organisation's technology infrastructure. Ensuring systems are secure, reliable, and efficient. You'll learn to troubleshoot technical issues, maintain networks, and implement software solutions to meet business and customer needs. You'll also take advantage of a range of Cisco qualifications to bolster your technical knowledge.

Key skills they will develop:

- IT Support and Troubleshooting
- Network Setup and Maintenance
- Cybersecurity Practices
- Hardware and Software Installation
- System Monitoring and Performance Optimisation
- Database Management and Backup
- IT Project Management Basics



How will this be delivered?

This apprenticeship is delivered through a combination of work-based learning, online training sessions or face to face sessions. You will build a portfolio of work that you have created to evidence your skills. When ready to finish your apprenticeship, you will undertake an end point assessment – but don't worry you will have plenty of support to prepare for this.

Want to learn more?

Speak to one of our apprenticeship experts today!

Apprenticeship details

Qualification

Information Communication Technician – Level 3

Length of Apprenticeship

15 Months and 3 Months EPA

Typical job roles

1st and 2nd Line Support Telecoms Technician, Cloud Technician, Communications Technician

Apprenticeship Value

£15,000*

*Apprenticeships are government funded and are always entirely free for you as the apprentice! Depending on your age / the size of the company you work for there may be a small contribution required by your employer.



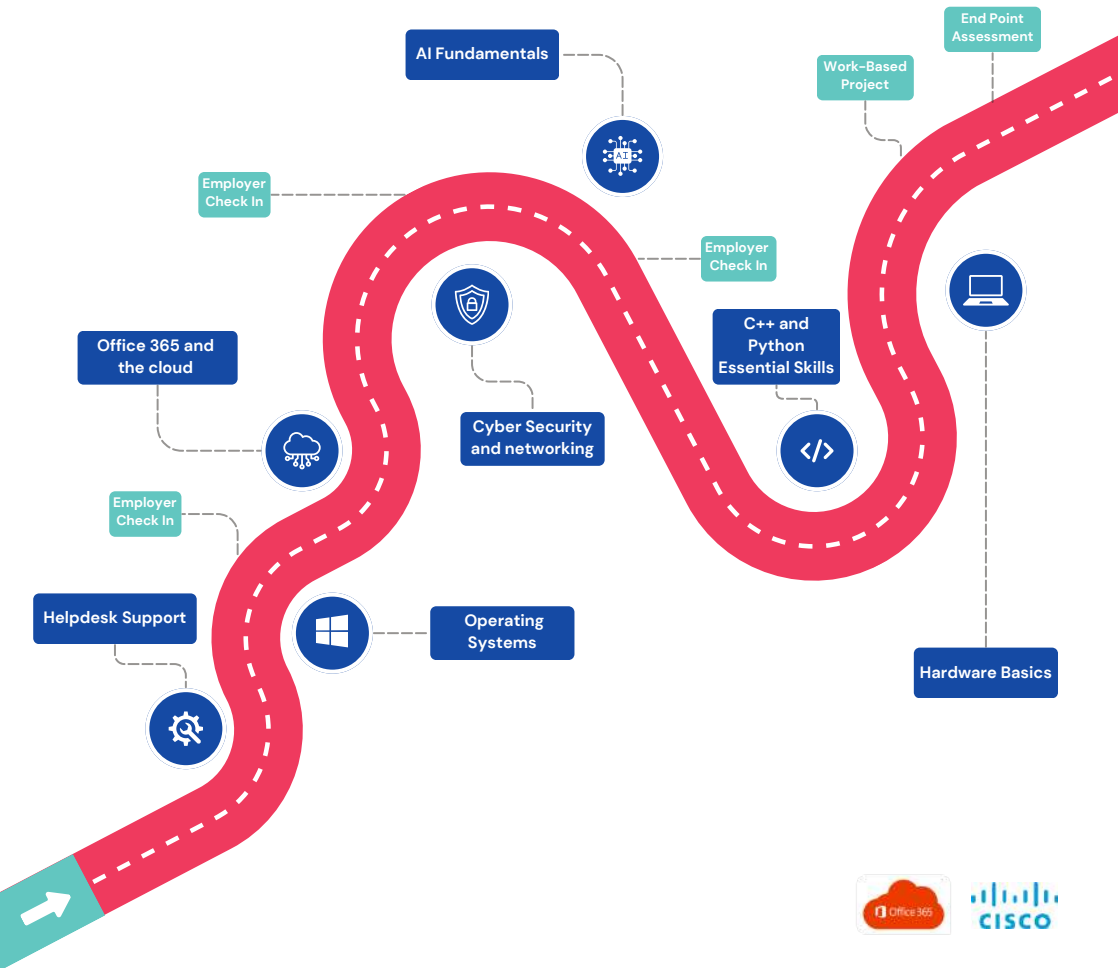
info@pro-app.co.uk

www.pro-app.co.uk

0333 444 0036

Your Learner Journey...

How this apprenticeship is structured.



Ready to get started?

Whether you are looking to upskill in your current role or apply for a vacancy, we'd love to hear from you!

Send us an email at info@pro-app.co.uk



Read more on our website!
pro-app.co.uk